

## OUR COMPANY VALUES



### ACCOUNTABILITY

We take full responsibility for our actions and decisions, and we are always transparent and honest with our clients. Our goal is to build trust and maintain it by holding ourselves accountable for the quality of our services.



### EXPERTISE

Our team comprises of experienced professionals who are highly knowledgeable in providing home care services. We strive to stay up to date with the latest industry standards and best practices, which ensures our clients receive the highest level of expertise.



### DEPENDABILITY

We understand the importance of reliability and dependability in providing home care services. Our team is committed to being there when our clients need us, providing prompt and consistent service that our clients can rely on.



### RESPECT

We treat our clients and their families with the utmost respect and dignity, recognising their individual needs and preferences. We understand that every client has unique needs and we strive to meet them with respect and compassion.



### FRIENDLINESS

We believe in creating a warm and welcoming environment for our clients, their families, and our caregivers. We encourage open communication and strive to build strong, positive, relationships with everyone we work with.



Specialist Complex Care Provider

**Empowering  
Lives Through  
Compassionate Care**



AT JOSH'S CARE COMPANY, WE ARE COMMITTED TO DELIVERING EXCEPTIONAL HOME CARE SERVICES TO OUR CLIENTS. OUR VALUES GUIDE EVERYTHING WE DO, FROM THE WAY WE TREAT OUR CLIENTS AND CAREGIVERS TO THE LEVEL OF CARE WE PROVIDE.

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## JOSH'S STORY

## INSPIRING EXCEPTIONAL CARE

At **Josh's Care Company**, Josh's story holds a special place in our hearts. It serves as the driving force behind our unwavering commitment to providing exceptional care to those in need. Josh's journey has been one of strength, resilience, and unwavering determination, inspiring us every day to go above and beyond for our clients.

Josh's story is a testament to the transformative power of compassionate support. We have witnessed firsthand how a caring and dedicated team can make a profound difference in someone's life. Through our ongoing involvement in Josh's care, we have seen him overcome challenges, grow, and thrive with the help of our dedicated caregivers and support services.



## EMPOWERING INDIVIDUALS



Empowering individuals to live independently and with dignity since our founding, Josh's Care Company has been dedicated to providing personalised home care services for those in need.

Our commitment to delivering high-quality care is reflected in our team of caregivers and healthcare professionals who undergo rigorous training and are experts in their fields. We believe in fostering an environment of respect, accountability, and dependability in all our interactions with clients and their families. As a trusted partner in the care journey, we aim to enhance the quality of life for our clients through individualised, holistic care that promotes independence and well-being.

## OUR SERVICES

- Home Care
- Nurse Led Care
- Complex Care
- Person Led Care
- Learning Disability
- All levels of personal care
- Tracheostomy Care
- PEG care
- Seizure management
- Neurological conditions
- Ventilator care
- Oxygen therapy
- Colostomy Care
- Monitoring calorific input and weight gain
- Autonomic dysreflexia identification & control
- Treatment of disease, disorder and injury retained with a clinical team who ensure training and oversight
- Bladder management including supra pubic catheter management



## FULLY REGULATED SERVICE:

Josh's Care Company is regulated by the Care Quality Commission (CQC). The CQC is an independent regulator that monitors, inspects and regulates health and social care services in England. It ensures that care providers, such as Josh's Care Company, meet fundamental standards of quality and safety. As a regulated care service provider, we are subject to regular inspections by the CQC, which gives our clients peace of mind that they are receiving high-quality care from a reliable and trustworthy care provider.

## WHAT OUR CLIENTS SAY:



Thanks to the unwavering support I receive from Josh's Care Company, I have recently competed at the national level and now train alongside Team GB.

The care team has gone above and beyond by sponsoring the purchase of a professional table tennis bat, which has been instrumental in my journey with Team GB. I am incredibly grateful for their belief in me and their commitment to helping me achieve my dreams.